

DOMINIC NGUYEN

PRODUCT DESIGNER | SAN DIEGO

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Product Designer with 5+ years experience in transforming complex systems/workflows into clear, intuitive solutions and scaling design systems.

PROFESSIONAL EXPERIENCE

AIRSPACE | B2B TIME-CRITICAL LOGISTICS | NOV 2020 - APR 2026

Product Designer - Pricing Infrastructure & Finance

- **Reduced post-order expense adjustments by 30%** by leading end-to-end design on 3 pricing features, partnering with engineering to restructure the pricing backend and preserve design intent through handoff, and using user feedback to iterate before and after launch
- **Reduced unintended charges by 23%** by researching pain points with the ops and finance teams and redesigning the pricing flow & configuration for a company service offering
- **Contributed to a 20% revenue increase and 100+ hours of finance time saved** by researching customer onboarding friction and leading end-to-end design for repeatable, region-specific rate sheets

Product Designer - Desktop Design System

- Designed and partnered with engineering to create and standardize a CRUD template for the R&D department, which **cut down avg. project delivery time by 65% on 5 features**
- Spearheaded standardization and creation of usage guides for **52 existing components**

EDUCATION

DESIGNLAB | GRADUATED OCT. 2019

6-month UX Academy Program

UNIVERSITY OF CALIFORNIA, SAN DIEGO | GRADUATED JUNE 2017

B.S. in Physiology and Neuroscience, Minor in Cognitive Science

SKILLS

PRODUCT DESIGN

Various product design & user research methods such as card sorting, domain modeling, information architecture, journey mapping, prototyping, service blueprints, usability testing, user interface design, and wizard of oz tests

TECHNICAL TOOLS

Skilled in Adobe Creative Cloud, Claude Code, Cursor, Framer, Figma, Lovable, Miro