

DOMINIC NGUYEN

PRODUCT DESIGNER
SAN DIEGO

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PROFESSIONAL EXPERIENCE

AIRSPACE | B2B TIME-CRITICAL LOGISTICS | NOV 2020 – APR 2026

Product Designer - Pricing Infrastructure & Finance

- **Reduced post-order expense adjustments by 30%** by leading end-to-end design on 3 UI pricing features, partnering closely with development to restructure pricing backend, and project managing rollout by assessing & triaging beta-release issues and coordinating rollout across six departments
- **Reduced unintended charges by 23%** by redesigning the pricing flow for dangerous goods service, improving billing accuracy for ops and finance teams
- **Contributed to a 20% revenue increase and 100+ hours of finance time saved** by leading end-to-end design to enable repeatable, region-specific customer rate sheets

Product Designer - Desktop Design System

- Designed and partnered with engineering to create and standardize a CRUD template for the product org, which **cut down avg. project delivery time by 65% on 7 features**
- Spearheaded standardization and creation of usage guides for **52 existing components**

EDUCATION

DESIGNLAB | GRADUATED OCT. 2019

6-month UX Academy Program

UNIVERSITY OF CALIFORNIA, SAN DIEGO | GRADUATED JUNE 2017

B.S. in Physiology and Neuroscience, Minor in Cognitive Science

SKILLS

PRODUCT DESIGN

Various product design & user research methods such as card sorting, domain modeling, information architecture, journey mapping, prototyping, service blueprints, usability testing, user interface design, and wizard of oz tests

TECHNICAL TOOLS

Skilled in Adobe Creative Cloud, Claude Code, Framer, Figma, Lovable, Miro